



## Statement of Attainment in Hospitality (Interact with Customers, Serve Espresso Coffee, Show Social and Cultural Sensitivity and Food Safety)

SG00008299

- This training is subsidised by the NSW Government
- Fully Subsidised Course

<b>DURATION</b> 3 days a week for 2 weeks	<b>ATTENDANCE</b> Part Time	<b>DELIVERY</b> On campus	<b>DAYS</b> Wed, Thurs, FRI	<b>START DATE</b> 19 Jan 2022	<b>END DATE</b> 28 Jan 2022
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**LOCATION**  
TAFE Wollongong  
Foleys Lane North  
Wollongong , NSW 2500

**STUDY COMMITMENT**  
18 Hours Per Week

How much time on average each week you will need to commit to successfully complete this course.

Hours include class attendance/participation, directed study, and any required work placements.

You may also need to do additional hours of self-directed study.

### Studying with TAFE NSW

With over 25,000 industry connections\*, teachers experienced in the latest industry trends plus state-of-the-art facilities, it's easy to see why TAFE NSW is Australia's largest training provider. Want even more reasons to study with us?

\*TAFE NSW current employer database as of May 2017

**85.9%**  
**EMPLOYER SATISFACTION**

NSW EMPLOYERS ARE VERY SATISFIED WITH THE QUALITY OF THE NATIONALLY RECOGNISED TRAINING WE DELIVER\*

**80%**  
**OF GROWTH AREAS COVERED**

WE OFFER TRAINING IN 80% OF THE OCCUPATIONS PREDICTED TO HAVE THE GREATEST GROWTH OVER THE NEXT 5 YEARS^

**83%**  
**GRADUATE SATISFACTION**

TAFE NSW ENJOYS A RATING WELL ABOVE THE NATIONAL AVERAGE FOR THE OVERALL QUALITY OF TRAINING#

**93%**  
**WOULD RECOMMEND TAFE NSW**

AS A TRAINING PROVIDER - NATIONAL VET AVERAGE 90%\*\*

Source: ^ employment.gov.au, \* Graduate Satisfaction Survey - Undergraduate [Quality Indicators of Teaching and Learning (QILT) - Course Experience Questionnaire 2017-2018]. \* NCVET, Survey of Employers' Use and Views of the VET System, 2017. \*\* VET - NCVET Graduate Outcomes Survey 2018

## UNITS

UNIT CODE	UNIT DESCRIPTION
SITXCCS003	Interact with customers
SITHFAB005	Prepare and serve espresso coffee
SITXFSA001	Use hygienic practices for food safety
SITXCOM002	Show Social and Cultural Sensitivity

## CAREER OPPORTUNITIES

caf attendant.